

Accessibility Statement for the BürgerStimme App

Last updated: February 29, 2024

The following text has been translated automatically using translation software. We accept no responsibility for the accuracy of the translation. If you have any questions or comments, please contact us using the contact information below.

As the developer of the BürgerStimme App, we - the NTQ Solutions GmbH - are committed to making our app accessible and providing unrestricted access to all users. We want to ensure that our app complies with the requirements of the Barrier-Free Information Technology Ordinance (BITV 2.0) implementing Directive (EU) 2016/2102 and the Disability Equality Act (BGG).

We have reviewed our app in accordance with the above-mentioned requirements and would like to declare that we are making every effort to ensure that our app is barrier-free. However, we would like to point out that at the current time, some of the app's content does not meet the requirements for barrier-free design.

For This Reason, the Following Content is Currently Not Accessible:

- a. Functions of the app are only available in portrait format and not in landscape format.
- b. The contrast ratio of some text and images may not meet the requirements.
- c. When enlarging the text, there may be problems with the display of text fields.
- d. Keyboard use on some pages of the app is not possible and some content cannot be deleted using the keyboard.
- e. In addition, there may be other limitations - not listed here - that may occur in connection with accessibility.

We are working to address these shortcomings and make our app accessible in the future. We will strive to constantly improve our app and increase accessibility. We apologize for any inconvenience caused to you by the current accessibility deficiencies of the app. If you have any questions, comments or suggestions for improving the accessibility of our app, please contact our [support team](#).

Report Barriers

In our BürgerStimme app, we have built in an option to report barriers. If you encounter barriers or difficulties when using our app, you are welcome to let us know. The contact details can be found in the app. Alternatively, you can also email us at accessibility@buerger-stimme.com or use the contact details below. We will review your feedback and endeavor to remove any barriers and improve the accessibility of our app. We look forward to your feedback and your support in creating an accessible and inclusive app.

Contact

If you have any questions or suggestions, you can contact us as follows:

By email: kontakt@buerger-stimme.com

Via our website: <https://www.buerger-stimme.com/kontakt>

By mail: NTQ Solutions GmbH, Hölderlinstraße 12, 74074 Heilbronn, Baden-Württemberg, Germany